

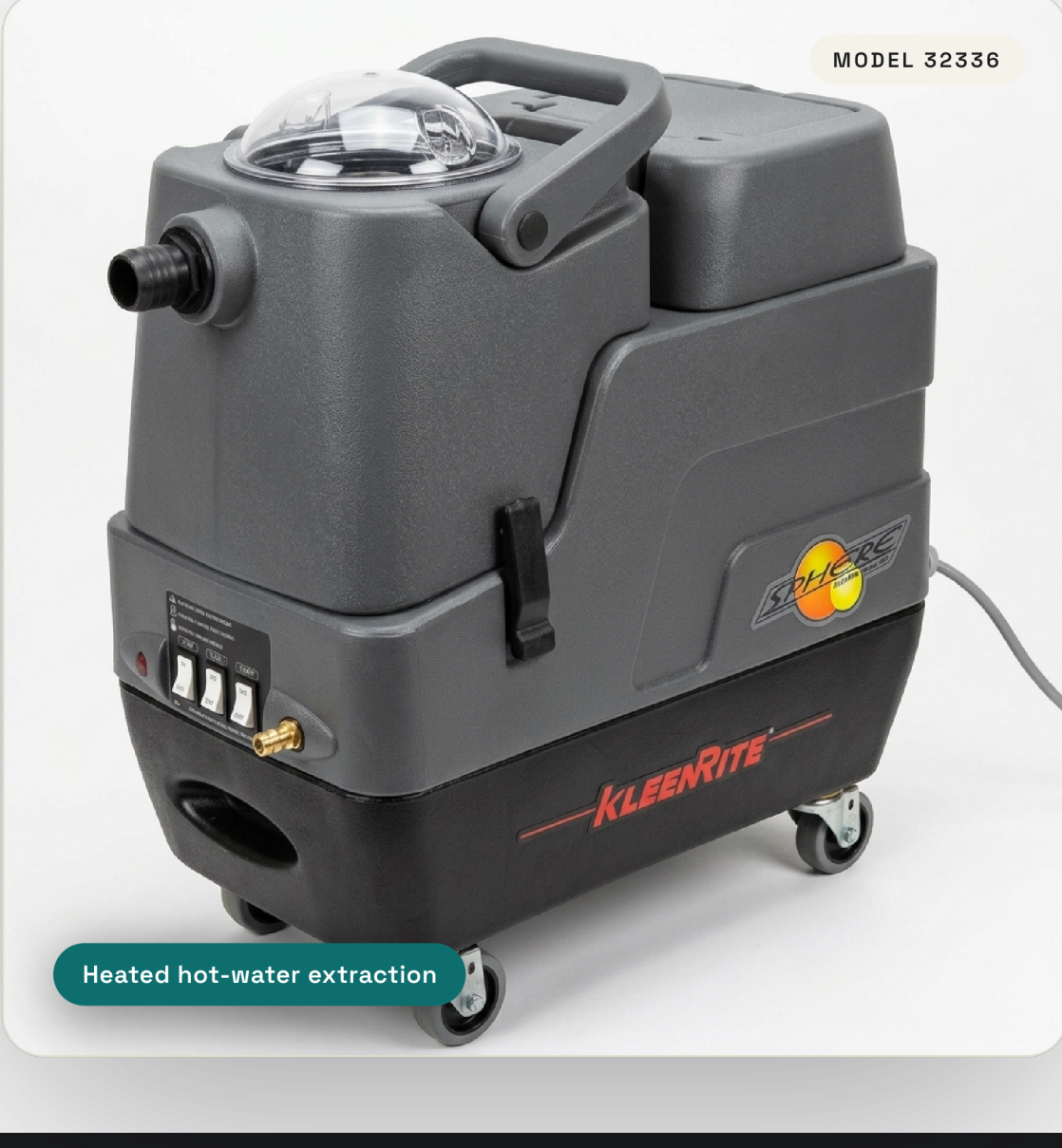
OPERATING GUIDE · INCLUDED WITH YOUR HIRE

KleenRite SPHERE

Hot-water carpet & upholstery cleaner · heated extraction · standard 230 V plug

Start in six steps

Troubleshooting



SOLUTION TANK

16 L

RECOVERY TANK

14.2 L

HEATER

1750 W

VACUUM

3-stage

POWER

230V · 13A

☆ THE GOLDEN RULE

One wet pass. Then dry passes.

Squeeze the trigger on **one slow pass**. Release it. Then go over the same strip two or three more times with **no spray** – the machine keeps sucking the water back out. Stop when barely any water lifts.

Soaking the carpet is the number-one mistake with these machines: it can take days to dry, smell musty, and pull old stains back to the surface. Slow, patient strokes beat fast wet ones every time.

PASS 1 Trigger ON

One slow pull, laying down water

PASS 2-4 Trigger OFF

Dry strokes, lifting it back out

✓ Stop when barely any water lifts.

QUICK START

Six steps and you're cleaning

No experience needed. Follow in order – the whole set-up takes a few minutes.

01

Vacuum the carpet first

Up to nine-tenths of carpet dirt is dry. This machine deep-cleans what a vacuum can't – extracting over dry grit just makes mud.

02

Connect the hoses & wand

Push each quick-coupler on until it clicks, then give a gentle tug to check. A half-clicked coupler is the classic “nothing sprays” fault.

03

Fill the solution tank

Hot tap water, **60 °C maximum**, to the fill line – plus low-foam carpet detergent, dosed exactly as its label says.

04

Preheat

Flick **PREHEAT** on – the red light shows the heater working. While it preheats, the vacuum won't run. That's by design, not a fault.

05

Switch to CLEAN

Move the switch to **CLEAN**, then turn **VACUUM** and **PUMP** on. The vacuum only wakes up in the **CLEAN** position.

06

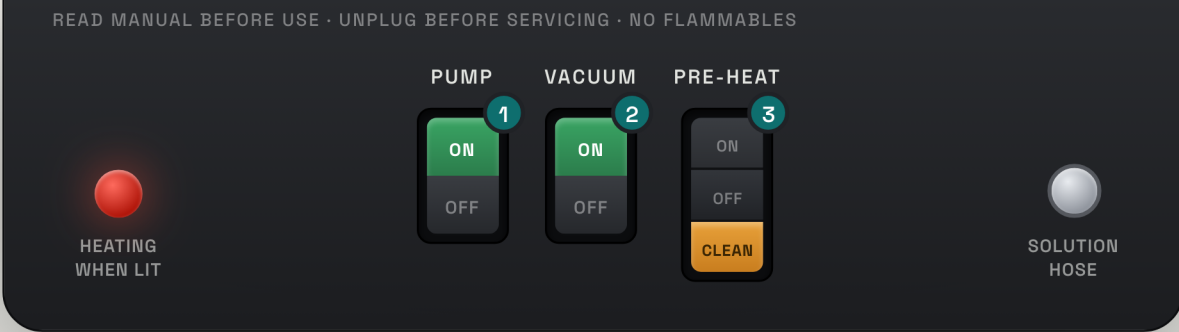
Clean in slow strips

Trigger on the first pass, dry passes after. Overlap each strip by about 5 cm and work backwards towards the door.

KNOW YOUR MACHINE

Three switches, one light

Everything you touch is on one panel at the front. Two tanks stack on top – solution (clean water in) and recovery (dirty water out).



THE FRONT SWITCH PANEL — SHOWN IN THE CLEAN / RUNNING POSITION



A Recovery tank & dome lid B Solution tank C Switch panel D Hose connectors

1 Pump. Feeds hot solution up to the wand. The trigger on the wand is what actually releases the spray.

2 Vacuum. Runs the suction that lifts the dirty water back into the recovery tank. Only works in the **CLEAN** position.

3 Pre-heat / Clean. **PREHEAT** warms the tank (vacuum locked out). **CLEAN** unlocks the vacuum – all cleaning happens here.

Red light. Simply means the heater is on and doing its job. It is not a warning.

The one thing to remember: the vacuum will not run while the switch is on **PREHEAT**. Flick it to **CLEAN** and the suction comes alive. This is behind most “it won't suck” calls.

WATER & DETERGENT

Five rules that keep it working

What goes in the tank decides whether you get a clean carpet – or a machine full of foam.

1 Hot tap water only — 60 °C max. The built-in heater takes it hotter from there. Never use boiling kettle water.

2 More soap is NOT more clean. Overdosing leaves sticky residue that pulls dirt back within weeks. Dose per the label – or slightly under.

3 Empty recovery on every refill. Each time you top up the solution tank, unclip both latches, lift the top tank off and pour it out through the vacuum inlet.

4 Watch for foam. Heavy foam sneaks past the float shut-off and can reach the motor. If foam builds up, stop and give us a ring.

RULE 5 - THE ONE THAT KILLS MACHINES
Only low-foam carpet detergent. Never washing-up liquid.

Washing-up liquid, laundry detergent or hand soap fill the machine with foam. That foam slips past the float shut-off and can wreck the vacuum motor – the single most expensive mistake with these cleaners. Carpet-extraction detergent only, please.

WHILE IT'S RUNNING

All of this is normal

Four things surprise first-time users. None of them is a fault.

✓ NORMAL

Vacuum dead while preheating

By design. Flick the switch to **CLEAN** and the suction comes alive straight away.

✓ NORMAL

Steam and a warm damp smell

That's hot-water extraction doing its job – heat lifting the dirt out of the fibres.

✓ NORMAL

Carpet looks darker after

It's damp, not dirty. Judge the real colour once it has fully dried out.

✓ NORMAL

The recovery water is filthy

Good – that's exactly what was living deep in your carpet. The dirtier it is, the better it worked.

TROUBLESHOOTING

Something not right? Start here

Written the way people describe it. Each fix takes about a minute.

☆ OUR #1 CALL “It's not sucking anything up”

USUAL CAUSE

The switch is still on **PREHEAT** – the vacuum is locked out while heating. Or the recovery tank is full, or its lid isn't seated.

THE FIX

Flick to **CLEAN**. Empty the recovery tank, seat the lid, clip both latches, and push every hose cuff fully home.

“Nothing is spraying”

USUAL CAUSE

Trigger not squeezed, solution tank empty, a coupler not clicked in, or a blocked spray tip.

THE FIX

Hold the trigger a few seconds so the pump primes. Check the tank and couplers. Blocked tip? Soak it in warm water – never poke it with a pin.

“Suction is weak”

USUAL CAUSE

A clogged float screen under the recovery lid, a lid gasket not sealing, or loose hose cuffs.

THE FIX

Rinse the float screen, reseal the lid squarely, and push all the hose cuffs fully home.

“It's full of foam”

USUAL CAUSE

Wrong or overdosed detergent – or old shampoo already in the carpet from past cleans.

THE FIX

Stop. Empty and rinse the recovery tank, carry on with plain hot water, and call us for defoamer advice. Foam can reach the motor.

“The carpet is still wet hours later”

USUAL CAUSE

Too many wet passes – the carpet was over-wetted.

THE FIX

Go back over with dry passes only – no trigger. Open the windows, heating on, and keep off it until dry.

“The stains have come back”

USUAL CAUSE

Deep old stains wick up to the surface as the carpet dries. The machine didn't fail – the stain travelled.

THE FIX

Once fully dry: one light pass with plain water and extra dry strokes. Do not add more soap.

“It cleaned, but the room smells damp”

USUAL CAUSE

Normal for the first few hours while the carpet dries out.

THE FIX

Ventilate well. Still damp after 24 hours? It was over-wetted – dry passes and airflow, or call us.

✓ Test first: colours & sofas

Carpet: test a hidden corner first – spray lightly, wait 15 minutes, blot with a white cloth. Colour on the cloth means stop and call us.

Sofas & chairs: check the sewn-in label – water-safe codes only (**W** or **W/S**). Keep velvet, silk and viscose well away from water; they mark permanently.

The 30-second check

Run these before you call. All yes and still stuck? WhatsApp us a photo.

✓ Switch on **CLEAN**, not **PREHEAT**?

✓ Recovery tank empty, lid seated, latches clipped?

✓ Every hose coupler clicked fully home?

✓ Solution tank filled, low-foam detergent only?

SAFETY

Five rules — that's all

1 Plug straight into the wall. No extension leads – that's the manufacturer's own rule. Dry hands on the plug.

2 Switch off and unplug before opening the tanks or touching anything underneath.

3 Hot water and steam. Fill with care, and keep children and pets out of the room while you're cleaning.

4 Indoors only. Never pick up anything flammable, and don't use the machine outdoors or in standing water.

5 Mind wet floors. Damp carpet is slippery where it meets tile or wood – watch the doorways as you work.

END OF HIRE

Before we collect — two minutes

1 Empty and rinse **both tanks**. Recovery water goes down an outside drain or the toilet.

2 Flush the lines. A little clean water in the solution tank, spray through the wand for 30 seconds. Keeps the pump and jet clear.

3 Coil the cable and hoses loosely. Check nothing is trapped or kinked.

4 Leave the recovery lid loose so the tank airs out. Machine upright, ready by the door if access is tight.

✓ Handed back like this, your deposit goes straight back – no questions, no delays.

REFERENCE

Technical specifications

From the KleenRite SPS-32336 operator manual. Figures are typical for the machine.



Inside the base: the **solution pump**, **in-line heater** and **three-stage vacuum motor** – the three systems your three switches control.

CLEANING METHOD	Heated hot-water extraction
SOLUTION TANK	16 L (4.2 gal)
RECOVERY TANK	14.2 L (3.75 gal)
SOLUTION PUMP	6.8 bar (100 psi)
HEATER	1750 W
VACUUM MOTOR	3-stage · 1512 W
SEALED WATER LIFT	3454 mm (136 in)
POWER	230V · standard 13A plug
POWER CORD	6 m (20 ft)
DIMENSIONS (L×W×H)	66 × 34 × 70 cm
WEIGHT	23.6 kg (52 lbs) · wheeled
SOUND LEVEL	<77 dB(A)