

Using Your Dehumidifier: The 2-Minute Guide

Your machine: **Avalla X-200** · compact 20L-class domestic dehumidifier · 5.5L tank
Standard 230V three-pin plug · quiet enough for occupied rooms · no installation needed



READ THIS FIRST

It switches itself off - usually that's a feature

TANK FULL

TARGET REACHED

DEFROST PAUSE

Three things stop this machine on purpose: the tank is full (empty it, click it back in), the room has reached its target humidity (job done - it restarts by itself when needed), or it is melting frost off its coil in a cool room. None of these is a fault.

If it has stopped, check those three before anything else - they cover almost every "it's broken" call we get for this unit.

QUICK START

Six steps and it's running

1

Stand it upright

Travelled on its side in the car? Leave it standing for an hour before you plug in.

2

Position it well

Flat, level floor with 20-30cm of breathing space - never tight against curtains, beds or walls.

3

Close windows and doors

The machine can only dry air it can keep hold of. One sealed room at a time.

4

Set the target to 50-55%

The comfortable, mould-unfriendly zone for UK homes. Lower just wastes electricity.

5

Let it run

Hours, not minutes. It cycles on and off by itself as the room reaches the target.

6

Empty the tank when it stops

Pour it away, then click the tank back in squarely - a half-seated tank reads as "full".

KNOW YOUR LIGHTS & MODES

What the panel is telling you



The touch panel: timer, humidity target and mode - with the child lock hidden inside the TIMER button.

Humidity light

● **Blue** = air already dry (below 50%) ● **Green** = the comfort zone (51-70%) ● **Red** = damp - work to do (above 71%)

Watching it turn from red to green IS the progress bar - red just means there is work to do, not a fault.

MODE button

Dehumidifier for normal drying. Clothes dryer for a rack of washing - higher fan speed, and it works best with the room above 18°C. Aeration is fan-only and does not collect water.

Timer + child lock

The timer only sets a switch-off delay. Holding it for 3 seconds toggles the CHILD LOCK - if the buttons ever stop responding, this is almost always why.

Beep

A buzzer means the tank is full. Empty it and click it back in squarely - it carries on where it left off.

WHILE IT'S RUNNING

All of this is normal

Six things people call us about that are the machine doing its job.

NORMAL

It cycles on and off

The humidistat holding the room at your target. Set it and leave it alone.

NORMAL

Litres below the label

The 20L rating is a warm-lab figure. A typical UK room gives around 6 litres a day at first, tapering as it dries.

NORMAL

Quiet spells in cool rooms

It pauses to melt frost off its coil, then carries on. Not a fault.

NORMAL

Less water each day

The room is getting drier. That is the job working, not failing.

NORMAL

Slow to start in a dry room

At 50% humidity or drier it can take up to 3 minutes to wake up after switch-on. Give it a moment.

NORMAL

A beep, then it stops

Tank full. Empty it, click it back in squarely, and it carries on where it left off.

CLOTHES DRYER MODE

Drying a rack of washing?

Switch MODE to Clothes dryer - it runs the fan harder while it pulls the moisture out of the washing.

Keep the door and windows closed, put the rack in the same room, and give it a few hours. Works best with the room above 18°C.

No tumble-dryer heat, no damp windows the next morning - and your clothes will not shrink.

CHEAPER TO RUN THAN A TUMBLE DRYER



TROUBLESHOOTING

Something not right? Start here

Written the way people actually describe it. Each fix takes about a minute.

"It's not collecting much water"

USUAL CAUSE

A cold room (below about 18°C it needs frequent defrost pauses and output drops sharply), an open window feeding it fresh damp air, or the room is already at the target.

THE FIX

Close windows and doors, warm the room if it is cold, and check the target setting. Collecting little in a dry-feeling room means it has WON, not failed.

"The tank light is on but the tank is empty"

USUAL CAUSE

The tank is not seated squarely - a tiny safety switch thinks it is missing or full.

THE FIX

Pull the tank right out and slide it back in flat until it clicks home. This is the single most common "fault" on domestic units.

MOST COMMON

"It just stopped"

USUAL CAUSE

Tank full, tank not clicked in, or target humidity reached.

THE FIX

Empty the tank, reseal it squarely, check the target setting. Then give it a few minutes - some units pause briefly before restarting.

"The hose isn't draining"

USUAL CAUSE

An uphill section, a kink, or the hose end sitting higher than the outlet on the machine.

THE FIX

Gravity does the work: the hose must fall continuously to a drain or low sink. Keep the tank clicked in (it will not run without it) - and the tank-full cut-off is OFF in hose mode, so the hose end must sit where an overflow can do no harm.

"The buttons aren't responding"

USUAL CAUSE

The child lock is on - it toggles by holding the TIMER button for 3 seconds, which is easy to do without noticing.

THE FIX

Hold the TIMER button for 3 seconds to unlock. Everything springs back to life.

"There's ice on it"

USUAL CAUSE

A cold room - frost is building faster than the machine can clear it.

THE FIX

Switch off, let the ice melt on its own, warm the room, restart. Icing up repeatedly? The room may be too cold for this unit - call us about a low-temperature LGR unit.

"The room still feels damp"

USUAL CAUSE

Surfaces can feel dry while walls and fabrics are still releasing moisture - days 1 and 2 dry the air, day 3 onwards dries the room.

THE FIX

Keep it running with the room closed and be patient. Judge by condensation disappearing and the tank filling less, not by feel.

WATER, TWO WAYS

The tank and the hose



The 5.5L tank

Pour it away, then click it back in squarely until it clicks home. Half-seated reads as "full" and the machine will not restart.



Hose mode (continuous drain)

The hose must fall downhill all the way to a drain. The tank stays clicked in - and the tank-full cut-off is OFF in hose mode, so the hose end must sit where an overflow can do no harm.

Before you call us - the 30-second check

- | | |
|---|---|
| ☒ Windows and doors closed? | ☒ Tank empty and clicked in squarely? |
| ☒ Room warmer than 18°C? | ☒ Target set to 50-55%? |

All four yes and still stuck? Two minutes on WhatsApp usually sorts it - send us a photo.

WhatsApp us a photo · 020 3375 4048

Call 020 3375 4048

SAFETY

Five rules - that's all

Dry hands when plugging in or unplugging, and keep the plug off damp floors.

Nothing draped over it - no drying clothes on top, and keep that 20-30cm of clear space.

Empty the tank before moving it, and keep the unit upright.

It does not fix the cause - active leaks need fixing and existing mould needs cleaning separately.

Indoors only, away from splashes and standing water.

END OF HIRE

Before we collect - two minutes

- 1 Switch off, unplug, and empty the tank one last time - rinse it with warm water only, no chemicals.
- 2 If you used the hose, disconnect it and let it finish dripping into a drain.
- 3 Coil the cable loosely and keep any hose with the unit.
- 4 Had it more than a week? Give the air-intake filter a quick vacuum, then leave it upright and dry by the door.

Handed back like this, your deposit goes straight back - no questions, no delays.

This is Hireload's plain-English guide to your hire machine, based on the manufacturer's official Avalla X-200 instructions, with official Avalla product imagery. Keep it with the unit. Lost it? The same guide lives on the product page at hireload.co.uk.

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