

USING YOUR CARPET EXTRACTION CLEANER

THE 2-MINUTE GUIDE

Your machine: TASKI aquamat 20 · professional spray-extraction carpet cleaner

240V

22L SOLUTION TANK

24CM WORKING WIDTH

UNDER 70 dB(A)

— quiet enough for offices in use

**READ THIS FIRST****TWO RULES KEEP THIS MACHINE (AND THE CARPET) RIGHT**

LOW-FOAM CHEMICAL ONLY

PULL SLOWLY

DRY BEFORE WALKING

Right chemical, right dose.

Use a low-foam carpet extraction chemical only, dosed exactly to its label. Foam is what kills extraction machines — it climbs past the float and reaches the vacuum motor.

Slow is the technique.

Spray on the forward push, then pull the wand towards you **slowly** — the manufacturer's own rule: the more slowly you pull, the deeper the clean. Release the spray trigger 10cm before the end of each pass and keep vacuuming, so no wet strip is left behind.

QUICK START**SIX STEPS AND THE CARPET IS WASHING****1 Vacuum the carpet first**

A thorough dry vacuum before wet cleaning — grit turns to mud inside a wet carpet.

3 Fill the 22L tank

Hand-warm water at most, with low-foam extraction chemical at its label dose. More chemical is not cleaner — it is residue.

5 Far corner, slow pulls

Start in the remotest corner. Press the action grip to spray, then pull the wand towards you slowly, working back towards the door.

2 Assemble in one minute

Fold the handle out until it locks, screw on the drain hose, fit the soiled water cover, connect the two tank-cover hoses, suction hose, spray hose and cord.

4 Both switches on

Pump and vacuum. Set the water volume dial — maximum for a deep rinse, less for lighter cleans.

6 Finish each pass dry

Release the trigger 10cm before the end, keep vacuuming, lift, then overlap the next run slightly.

KNOW YOUR MACHINE

The kit, top to bottom



The full kit: machine, suction and spray hoses, stainless wand with the spray head.

TWO SWITCHES

One for the spray pump, one for the vacuum. Both on to clean; pump off (and pressure released) before any hose is disconnected.

ACTION GRIP

The lever on the wand — squeeze to spray, release to stop. Water only flows while you hold it.

WATER VOLUME DIAL

The rotary control sets how much solution goes down. Maximum for a deep rinse, lower for lightly soiled carpet.

TWO TANKS

22L solution tank below; recovery tank above with a float that cuts suction when full, plus a dirt sieve. Clear drain hose at the back empties it.

FILTERS

A push-in filter under the solution tank cover and a fresh-water filter in the feed — both rinse clean in seconds and decide your spray flow.

15M CABLE

Double-insulated (Class II) with splash protection — still treat it like any lead on a damp job: behind you, out of the wet.

WATER, CHEMICAL & TANKS

The part that decides the result — dose it right, pre-treat the bad areas, and empty before the float says so.

01 PRE-TREAT HEAVY SOIL

Traffic lanes and stains first: spray a 10% solution over the area and let it work in for 10–15 minutes before extraction — the manufacturer's own method.

02 DOSING

Low-foam extraction chemical at the label dose, in hand-warm water at most. Overdosing leaves sticky residue that re-soils the carpet fast.

03 FLOAT & SIEVE

When the recovery tank fills, the float cuts the suction — that sudden loss of pickup is the machine asking to be emptied, not a fault. Check the float moves freely and the dirt sieve is clean at every empty.

04 EMPTYING

The recovery tank drains through the rear hose — into a foul drain or toilet. Rinse it with clean, warm water after.



Under the lid: the float (white) that cuts suction, and the tank compartments.



BEFORE DISCONNECTING THE SPRAY HOSE — EVERY TIME

Switch the pump **OFF**, then squeeze the action grip once more to release the pressure left in the hose. Skip this and the coupling sprays you and the carpet — it is the manual's own caution, and the most common surprise on this machine.

DRYING DISCIPLINE — THE STEP EVERYONE SKIPS

Nobody walks on the carpet until it is completely dry. Furniture goes back only when dry — if it must go back sooner, put **aluminium foil under the feet**: wet carpet plus wood or metal feet means rust marks and stains that do not come out.

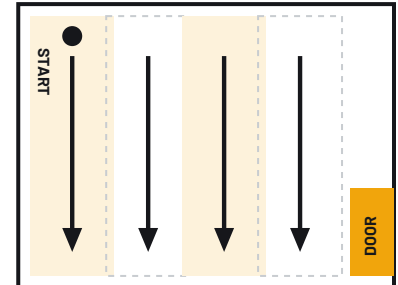
THE WORKING SYSTEM

Lane by lane, like mowing a lawn

Plan your exit: start in the corner furthest from the door and work backwards so you never cross wet carpet.

Each pass: spray while pulling slowly, release the trigger 10cm before the end, vacuum to the end, lift, step over.

Overlap each new run slightly with the last — the manufacturer's system — so no dry strip is missed.



WHILE IT'S RUNNING

ALL OF THIS IS NORMAL

Six things people call us about that are the machine doing its job.

NORMAL

Suction suddenly stops

The recovery tank is full and the float has closed — empty it and carry on. Protection, not breakdown.

NORMAL

Quieter than expected

Under 70 dB(A) — unusually quiet for a professional extraction machine. Offices stay usable around it.

NORMAL

The carpet looks darker while wet

Every carpet does. Judge the colour only once fully dry.

NORMAL

Water keeps flowing a beat after release

The last of the pressure in the hose — it stops in a moment. Spray always cuts with the grip.

NORMAL

Slow passes feel too slow

They are the whole method — deep extraction happens at walking-backwards-slowly pace.

NORMAL

A used-water smell if left

Dirty recovery water smells within hours. Drain and rinse the tank the same day, every time.

TROUBLESHOOTING

Something not right? Start here — straight from the manufacturer's fault table, written the way people say it.

"THE SUCTION HAS GONE WEAK"

MOST COMMON

USUAL CAUSE

Nearly always simple: recovery tank full (float closed), dirt in the suction foot, the tank cover not seated, a tired seal, or the vent filter blocked.

THE FIX

Empty the recovery tank first, clear the suction foot, reseal the cover, rinse the sieve and vent filter. Suction returns instantly in almost every case.

"NO WATER IS SPRAYING"

USUAL CAUSE

Pump switched off, spray nozzles blocked, or the fresh-water filter clogged.

THE FIX

Pump switch on, hold the action grip. Still dry? Rinse the fresh-water filter and check the nozzles — they unclip for cleaning.

"IT WILL NOT RUN AT ALL"

USUAL CAUSE

Main switch off, no power at the socket, or a damaged cord.

THE FIX

Switch and socket first. If the cord is marked or cut anywhere along its 15m — stop, do not plug it in, and WhatsApp us a photo.

"THE VACUUM DIED MID-JOB"

USUAL CAUSE

The motor-protection switch has tripped — usually after running hard with a full tank.

THE FIX

Switch off, empty the recovery tank, let it rest a few minutes, reset and restart. If it trips again, stop and call us.

"THERE IS FOAM IN THE RECOVERY TANK"

USUAL CAUSE

The chemical — ordinary shampoo or overdosing instead of a low-foam extraction product.

THE FIX

Stop before foam reaches the float. Drain, rinse, and refill with a low-foam chemical at the label dose.

"THE CARPET IS TOO WET"

USUAL CAUSE

Too much water for the fibre, or passes without a dry vacuum stroke.

THE FIX

Turn the water volume dial down, slow your pull, and finish each lane with a spray-off vacuum pass. Doors open, air moving.

"THERE ARE STRIPES WHEN IT DRIES"

USUAL CAUSE

Missed overlap between runs, or dosing residue.

THE FIX

Overlap every run slightly and keep the dose at label strength. A plain-water rinse pass evens most striping out.

MOVING THE MACHINE

Steps and stairs have their own rules

Small steps and thresholds: tilt the machine back on its big wheels with the handle until the wheels roll over, then lower it again.

Stairs – EMPTY FIRST: both tanks emptied and every accessory removed before any staircase. That is the manufacturer's rule, not ours.

Going up: machine back-first to the stairs, pull it up step by step on its wheels. **Going down:** face it forward and let it roll down slowly, step by step.

Weight respect: it is 25kg dry – two people on long flights, and never with water aboard.

THE WAND SET TRAVELS AS A KIT

Stainless wand, spray head, suction and spray hoses – they come off for transport and go back together in a minute. Keep the set with the machine; a missing wand ends the job.



BEFORE YOU CALL US – THE 30-SECOND CHECK

- | | |
|---|--|
| ☐ Low-foam chemical, label dose? | ☐ Recovery tank emptied, float free? |
| ☐ Filters and suction foot rinsed clean? | ☐ Pulling slowly, overlapping each run? |

All four yes and still stuck? Two minutes on WhatsApp usually sorts it – send a photo or video.

WhatsApp us · 020 3375 4048

Call 020 3375 4048

SAFETY

Five rules – that's all

- 1 Check the socket matches the machine label (230–240V), use an RCD-protected supply, and keep the 15m cable behind you and out of the wet.
- 2 Low-foam extraction chemical only, at the label dose. It protects the vacuum motor and the carpet in one move.
- 3 Pump off and pressure released before any spray hose is disconnected – one squeeze of the grip does it.
- 4 Empty both tanks before stairs or transport, remove the accessories, and secure it standing upright in the van.
- 5 Store it indoors between +10 and +35°C, never damp or frozen – cold and moisture shorten the machine's life.

END OF HIRE

Before we collect – two minutes

- | | |
|--|---|
| 1 Drain and rinse both tanks with clean, warm water – never hand it back with dirty water inside. | 2 Rinse the push-in filter and the fresh-water filter; wipe the suction foot clear; check the float moves freely. |
| 3 Take the wand set apart, rinse the spray head, and keep wand, hoses and machine together as one kit. | 4 Coil the 15m cable loosely, wipe the machine down, and leave it standing upright with the lids open to dry. |

Handed back like this, your deposit goes straight back – no questions, no delays.

Procedures and specifications from TASKI's official aquamat 20 operating instructions (TASKI – the Swiss-born professional cleaning marque used by contract cleaners worldwide). Keep this guide with the machine – it also lives on the product page at hireload.co.uk.

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